

“You Said; We Did” - Action List – October 2015

Actions from September 2015 BRC & other outstanding issues (updates appear in italics)

Issue	Source	Officer	Action Escalation
Bicycle storage			
<i>Chamberlains have confirmed reviewed that if the payback period for bicycle stores is under 10 years with a strong case for delivering a better service then this is something that could be considered. The BEO are currently drafting a case to be presented to the Chamberlains Department.</i>	June 2015 BRC	Mark Jarvis Barry Ashton	
Insurance Arrangements			
Advising residents to take up contents insurance (standard practice in other authorities) - does the provision of such advice contravene FCA Regulations? <i>Chamberlains have confirmed the following: ‘the general phrase “recommend XXX to take out contents insurance” doesn’t in itself constitute a regulated activity governed by the FCA. However, the recommendation is to procure insurance without any regard for individual personal circumstances. A tenant may feel that they have no possessions of worth and therefore insurance could be bad value for money for them, and/or it may not be appropriate for landlords of sub-tenanted properties. Therefore, we need to be careful on how we promote the benefits of insurance products’.</i>	Sept 2015 BRC	Helen Davinson	
Car Park Account Income & 2017/18 Service Based Review Budget Reduction Plan			
<i>Update to be provided in Car Park Charging report to December BRC with a full report to March 2016 BRC.</i>	Sept 2015 BRC	Barry Ashton	
Reporting Noise Nuisance at night			
<i>Contact telephone numbers to be provided in email bulletin.</i>	Sept 2015 BRC	Helen Davinson	
Residential Rent Review			
<i>Following a number of issues raised regarding the Barbican Rental Strategy a briefing/update session will be held for members in January 2016 on a draft report prior to it being presented to BRC in March 2016.</i>	Sept 2015 BRC	Anne Mason	
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